

# UNIVERSITY OF HAWAI'I AT HILO Student Success Pathway for Returning Adults

CONNECTION

ENTRY

PROGRESS  
&  
LEARNING

COMPLETION  
(to transfer  
or career)

Ret. Ad.  
Concierge

targeted outreach to  
RAAs via  
email or phone

discuss  
challenges that  
prevent RAA  
(PD, AA)

academic  
progress  
reviews

invitations to  
meet in-person  
with concierge

Considerations:  
Sustaining \*  
Concierge model  
What other  
strategies?

Engaged RetAd  
concierge  
partnerships with  
colleagues/  
camp vision?

other things  
to explore:  
online learning  
flex sched.

PLA

Pre-Registered  
courses -  
block sched.

Advising \*  
model?

Ret. Ad.  
Concierge

inform about  
resources &  
connect to  
key offices

connect with  
faculty  
advisor/  
department

always available  
to meet

Ret. Ad.  
Concierge

email  
check-ins  
(monthly)

tips for  
success

Ret. Ad.  
Concierge